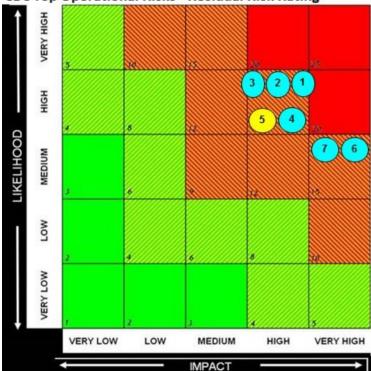


CBC Top Operational Risks - Residual Risk Rating



Key			2012/13				2013/14		
# Reference	Nature of Risk	June	Aug	Nov	Mar		Mar		
1 SCH0004	Insufficient staff resources resulting in under or mis-direction of investment in the transformation of adult social care services.	16	16	16	16	16	16		
2 SCH0007	Partnerships: failure to establish a common vision with health and the delivery of joint commissioning strategies.	16	16	16	16	16	16		
3 SCH0008	Insufficient capacity, expertise and competency to deliver Adult Social Care and Housing agenda.	16	16	16	16	16	16		
4 SCH0005	Failure to develop a social care market to deliver positive outcomes and choices for people.	16	16	16	16	16	16		
5 CHS0005	Failure to retain and recruit staff within the area of Children's Services.						16		
6 RES0018	Failure to meet legal requirements: Ability to respond to changes in legislation affecting finances i.e. NNDR, CT, Public Health.	15	15	15	15	15	15		
7 LEG0001	Failure to provide effective legal support in respect of vulnerable children owing to lack of specialist staff.					15	15		

Assessing Impact

Impact Score		Example Description
5	Catastrophic	Total system dysfunction, total shutdown of operations, financial loss over £5m, key person resignation/removal, sustained adverse publicity in national media, fatality or permanent disability
4	Severe	All operational areas of a location compromised, other locations may be affected, financial loss up to £5m, sustained adverse publicity in national media, greater than 6 months absence for more than 5 people (single event)
3	Major	Disruption to a number of operational areas within a location and possible flow on to other locations, financial loss up to £1m, significant adverse publicity national media, greater than 20 days absence for more than 5 people (single event),
2	Reasonable	Some disruption manageable by altered operational routine, financial loss up to £250k, significant adverse publicity in local media, short term absence for up to 5 people (single event)
1	Low	Minimal interruption to service, financial loss up to £100k, Minor adverse publicity in local media, short term absence for up to 5 people (single event)

Assessing Likelihood

Assessing Likelihood					
Scale	Description	Likelihood of Occurrence			
5	Almost Certain	Likely to occur each year/over 60% chance of occurrence			
4	Likely	Likely to occur every 3 years/up to a 60% chance of occurrence			
3	Possible	Likely to occur every 5 years/up to a 40% chance of occurrence			
2	Unlikely	Likely to occur every 10 years/up to a 20% chance of occurrence			
1	Rare	Likely to occur every 10+ years/up to a 10% chance of occurrence			

Overview of Risk Position - March 2014

The risk with the highest residual score is: STR0024 - Assets Disposal Programme

The following risks have been rescored:

STR0006 - Health and Safety

STR0008 - ICT Failure

STR0010 - Protecting Children

The following risks have been removed:

STR0022- Failing to act on the Waste Agenda

STR0015 - Localism

STR0023 - Service management risks

associated with the relocation of the contact centre

The following risk has been added:

STR0024 - Asset Disposal Programme

Revisions to the descriptions or mitigating actions have been made to the following risks: STR0001 - Significant reduction or redirection of funding

STR0003 - Growth

STR0009 - Partnerships

STR0022 - Procurement

The matrix also highlights the most noteworthy operational risks facing CBC.